# Leveraging platforms in asset management

Trends in Asset Management 2023 - Maintaining a Better World

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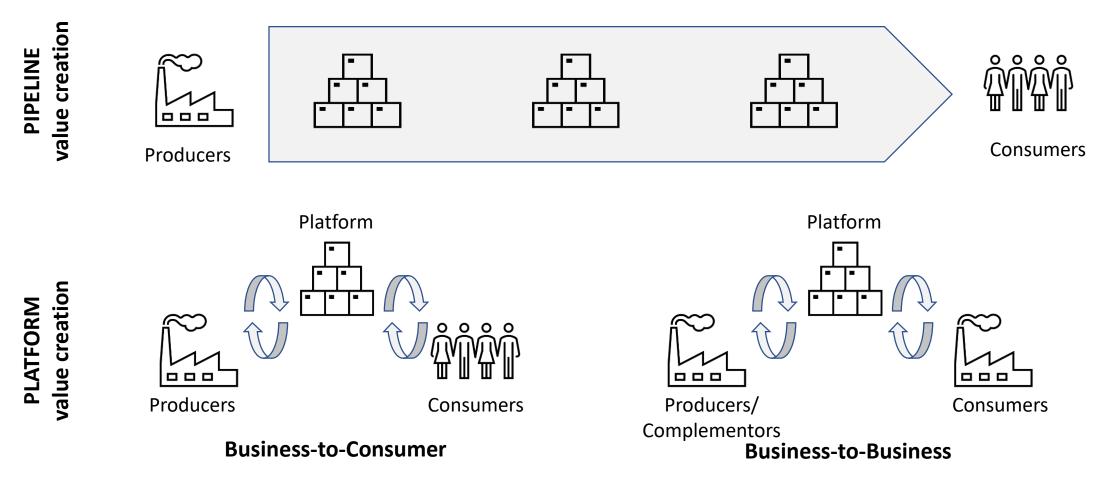


# **Platforms value creation - agenda**

- Platform value creation explained
- Leveraging platforms in asset management
- Assets activity cycle
- Strategies for core actors of ecosystems
- Green technology
- Internet of Things
- Augmented reality
- Blockchain & Smart Contracts



## **Platforms value creation**



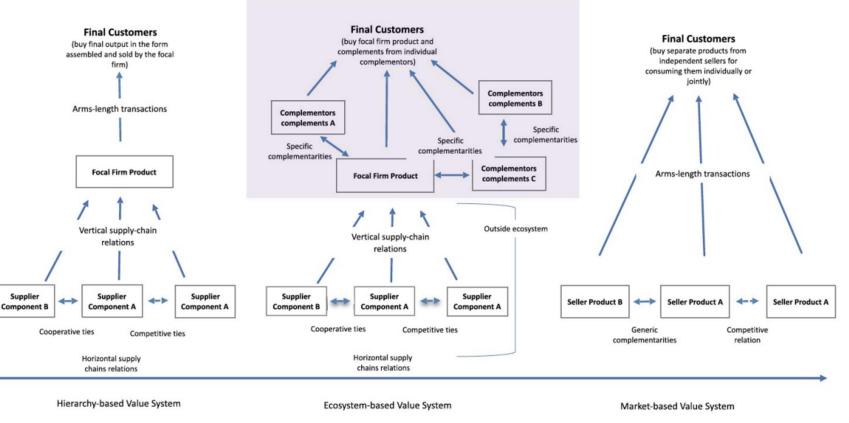


## Leveraging platforms in asset management

Platforms connects partners in ecosystems and facilitate seamless collaboration including data exchange.

#### Understand and explore opportunities.

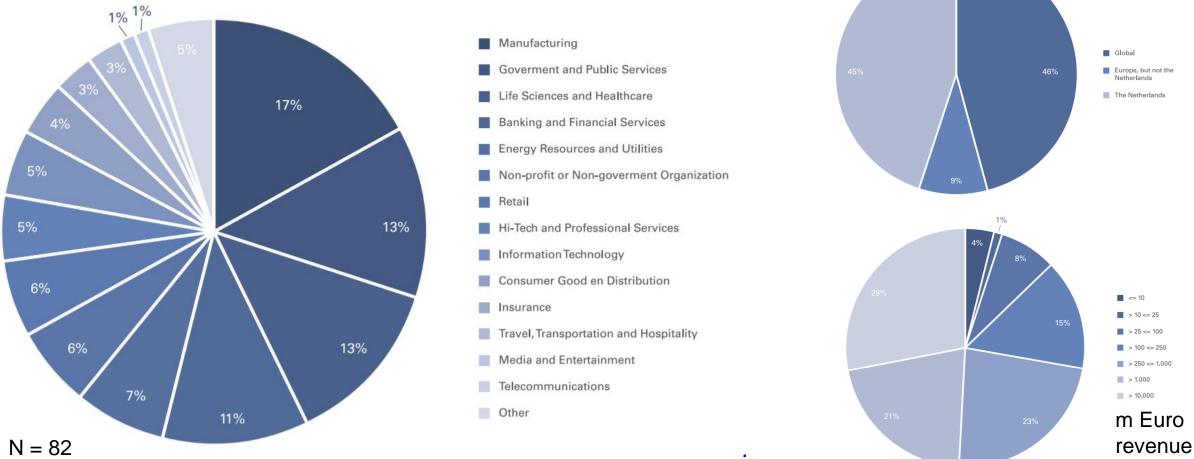
In this session we will address how platforms, technology innovations and your business processes contribute to your business goals.



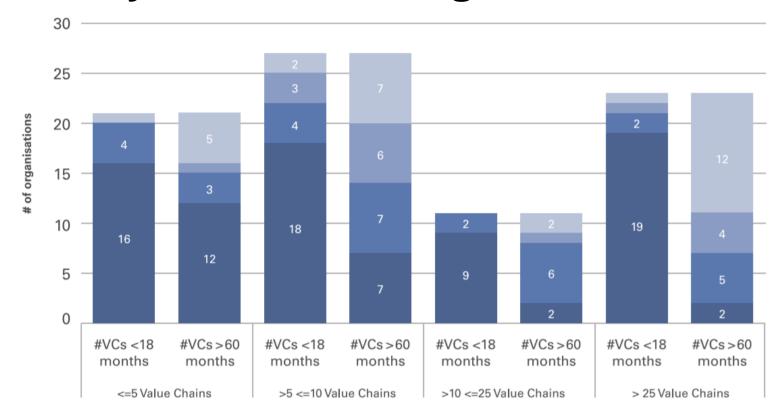
Jacobides, M.G., Cennamo, C. and Gawer, A., 2018. Towards a theory of ecosystems. *Strategic Management Journal*, 39(8), pp.2255-2276.











Stability in Value Chain participation is paramount!

Percentage of Value Chains initated either less than 18 months or over 60 months

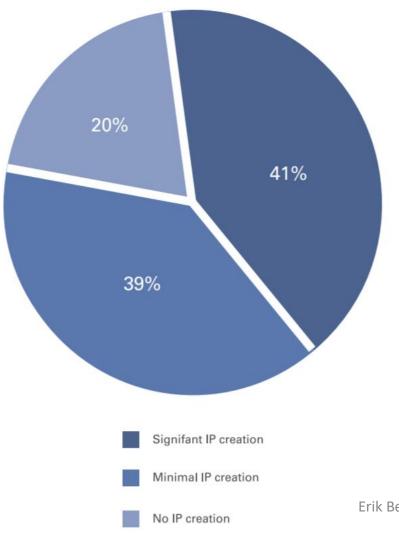
**a** <= 10% **b** > 10% <= 25% **b** > 25% <= 50% **b** > 50%

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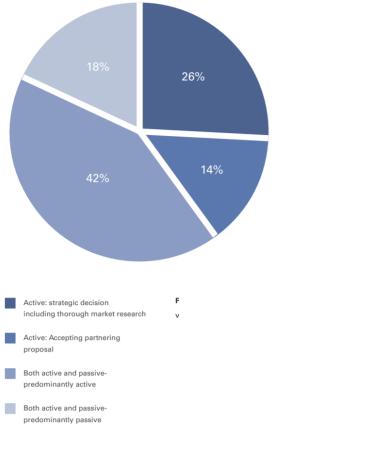


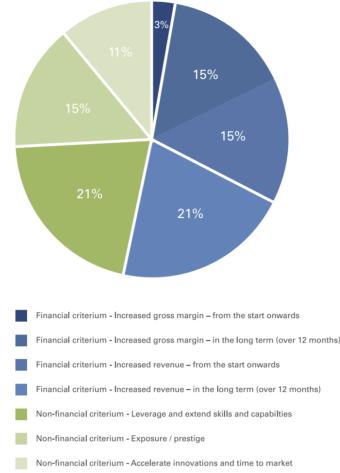


**IP creation** potentially improves the competitive position

To get access to resources, market and improve competitive positions, **larger organisations fund their key partners** – typically smaller or specialized organisations or start-ups







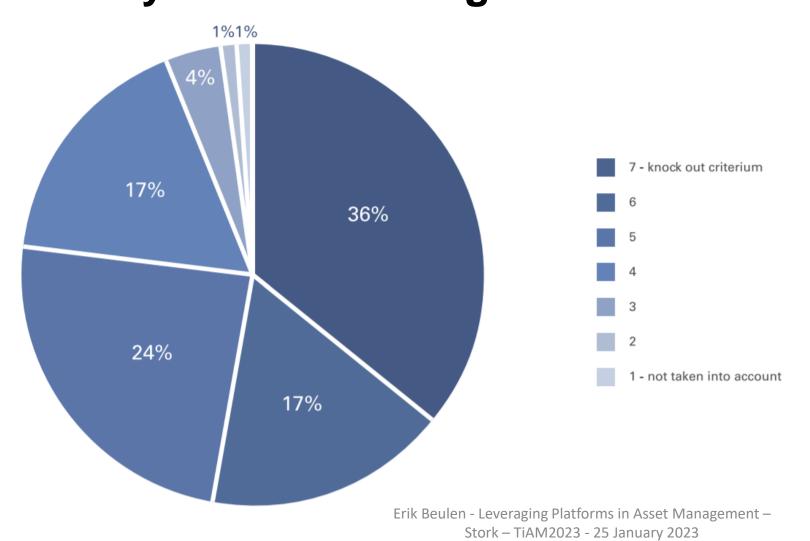
Despite the stability in value chains participation, organisations are **actively engaging** 

Criteria for ecosystem partnering are diverse but not limited to financial criteria

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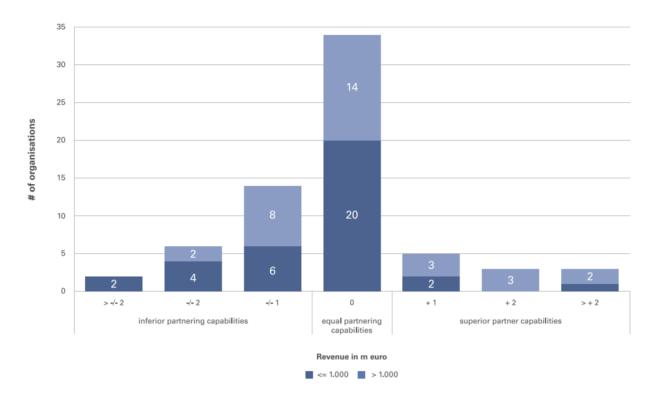


#### Degree ethical consideration are taken into account in selecting value chains

My question to all of you – is this good enough?



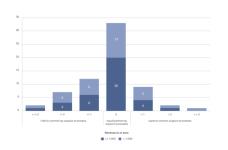


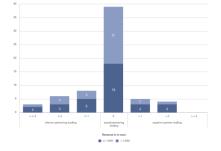


Not much difference in

- 1. Partnering capabilities
- 2. Support processes
- 3. Tooling

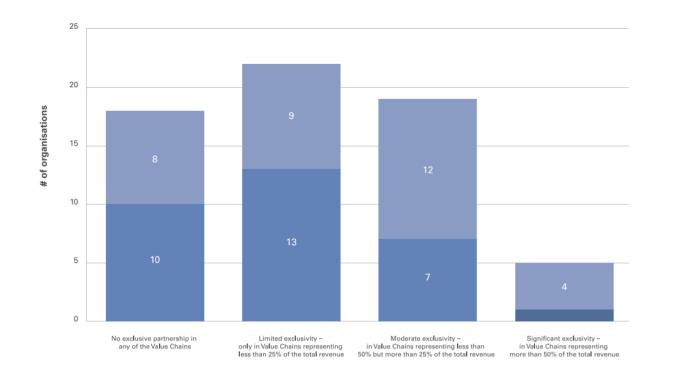
Select partners with an equal maturity





Likert scale 1-7 - delta own organisation and partner



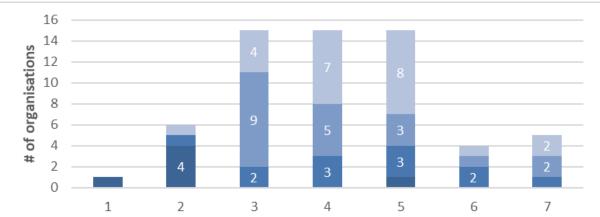


Mid to long term price commitments

Limited exclusivity for the value chains with largest revenue streams of most organisations

- Long term (>= 12 months) pricing commitments including benefits sharing
- Long term (> 1 en < 12 months) pricing commitments
- Short term (<= 1 month) pricing commitments





Likert scale data quality shared data (1=deficient and 7=excellent)

#### Competitive position compared to 36 months ago

Improvement of the competitive position in most of the Value Chains

- Improvement of the competitive position in some of the Value Chains as well as deterioration of the competitive position in other Value Chains
- No change in the competitive position in most of the Value Chains
- Deterioration of the competitive position in most of the Value Chains

#### High data quality improves the competitive position





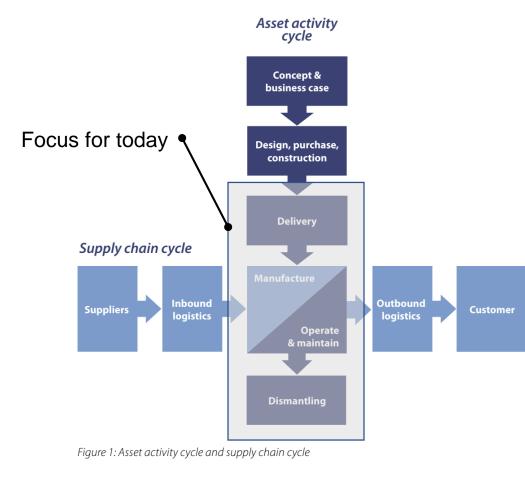


#### Five areas require action!

- 1. Continue to develop partner capabilities
- 2. Design partnerships powered by trust and managed by contracts
- 3. Share data, share more data in parallel improved the data quality!
- 4. Anticipate on future legislation to ensure compliance
- 5. Follow your moral compass



# **Assets Activity Cycle**

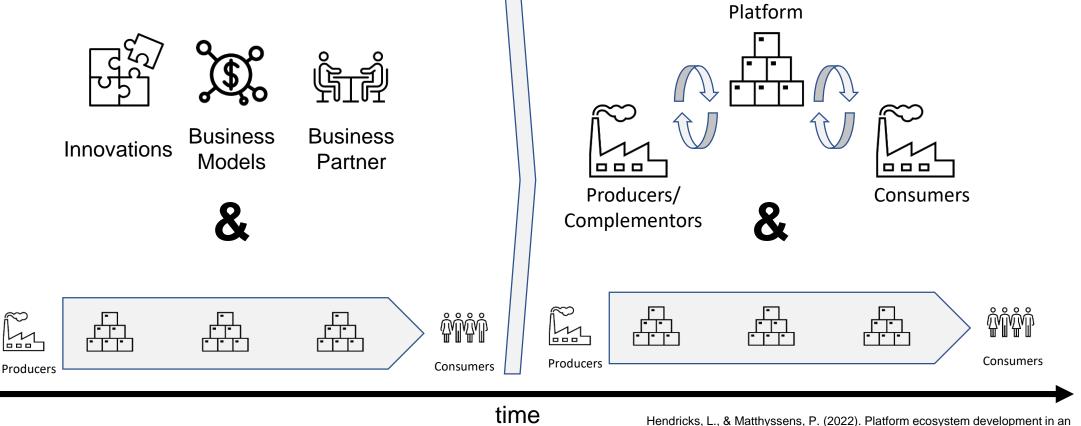


In industrial companies, six main asset management goals can be distinguished:

- Asset output
- Asset input
- Asset integrity and compliance
- Asset lifetime
- Costs
- Innovation and improvement

https://www.stork.com/en/news-media/whitepapers/assetmanagement-policy-strategy

# Strategies for core actors of ecosystems to strengthen established business models and unleash value innovation initiatives



Hendricks, L., & Matthyssens, P. (2022). Platform ecosystem development in an institutionalized business market: the case of the asset management industry. Journal of Business & Industrial Marketing, (ahead-of-print).

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# Strategies for core actors of ecosystems to strengthen established business models and unleash value innovation initiatives

#	Institutional rigidities	Barrier	Intentions & Levers	Observations	Outcome
1	Setting up a core network	Lack of trust in a new player on the market. First commitment is difficult to obtain, customers hesitate	Legitimacy & Trust	Controlled approach - structured partner selection and alignment	Ecosystem spin-off in conjunction with traditional business model
2	Starting to value co- creation	Unclear market Innovations stay within boundaries of established industry recipe Bureaucracy hinders innovation Focus on delay platform launch to limit risk	Identification of market gaps and operationalization for value innovation	Installation of portfolio committee	Growing trust by initial successes and effective collaboration (portfolio committee and focus groups)
3	Towards platform launch	Not aligned commercial goals and (including business models) Lack of willingness to invest	Strategic investment and planning for commercialization Aligning shareholders/stake holders	CEO orchestration	Unambiguous agreement on the platform business model, commercial objectives and required investments
4	Scaling along a dual track	Partner involvement Short term focus (e.g. efficiency in projects instead of showcasing new value innovation initiatives	Scale-up Identification of complementors (enabling the scale up of the platform)	Co-evolution logic Effectiveness AND efficiency Balancing investments and innovation output	Additional services (by partners & complementors)

Platform ecosystem development in an Hendricks, L., & Matthyssens, P. (2022). Platform ecosystem development in institutionalized business market: the case of the asset management industry Journal of Business & Industrial Marketing, (ahead-of-print).

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# **Green Technology**

Top 3 for Industrial Goods

- 1. Digital Supply Chain
- 2. IoT for data collection, monitoring production
- 3. Smart Manufacturing

	Energy	Industrial Goods	Consumer Goods & Retail	Financial services	Tech, Media, Telco	Healthcare
	$\langle \!$		<u>) (                                     </u>		) )	(+)
<b>Digital supply chain:</b> Circularity, e2e ESG data visibility, last mile source verification	8	8	8	~	8	8
Green Offices & buildings: Monitoring & reduction in energy consumption using AI/analytics, renewable energy adoption	8	8	8	8	8	8
Waste reduction driven by analytics: Tracking & recycling bottles, e-waste life prediction & maintenance	8	8	8	~	0	8
IoT for data collection, monitoring production processes, and environmental impact assessment	8	8	8	0	8	8
Smart Manufacturing: Optimized manufacturing process to minimize emissions & waste generation	8	8	8	٥	0	8
Asset carbon footprint management: Reduced footprint through predictive maintenance of assets	0	٥	8	8	8	0
<b>Renewable energy forecasting</b> driven by AI and Analytics	<b>&gt;</b>	0	0	8	~	
Improve measurement, <b>traceability</b> through control towers, RFID	0	~	٥	<b>~</b>	~	8
Top-3 use-cases for the sector	Next-3 high p	riority use-cas	es for the sector	Em	erging use-cases	for the sector
	1 000 0				101 0	

Source: BCG Global Digital Transformation Survey 2021, n= 86 for Consumer Goods, n=67 for Financial Services, n=101 for TMT, n=58 for Healthcare, n=107 for IG, n=40 for Energy

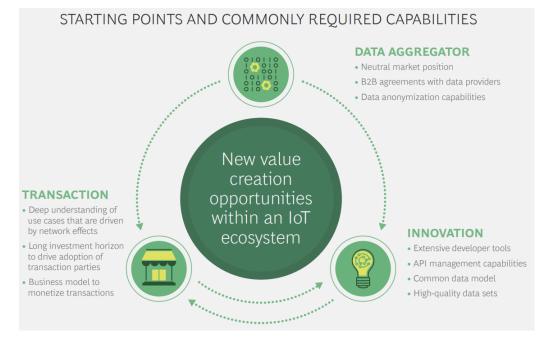
Note: Survey question: To improve environmental sustainability which of the following digital initiatives are you undertaking?

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## **Internet of Things – capturing value**



Boston Consulting Group - Orchestrating the Value in IoT Platform-Based – June 2020

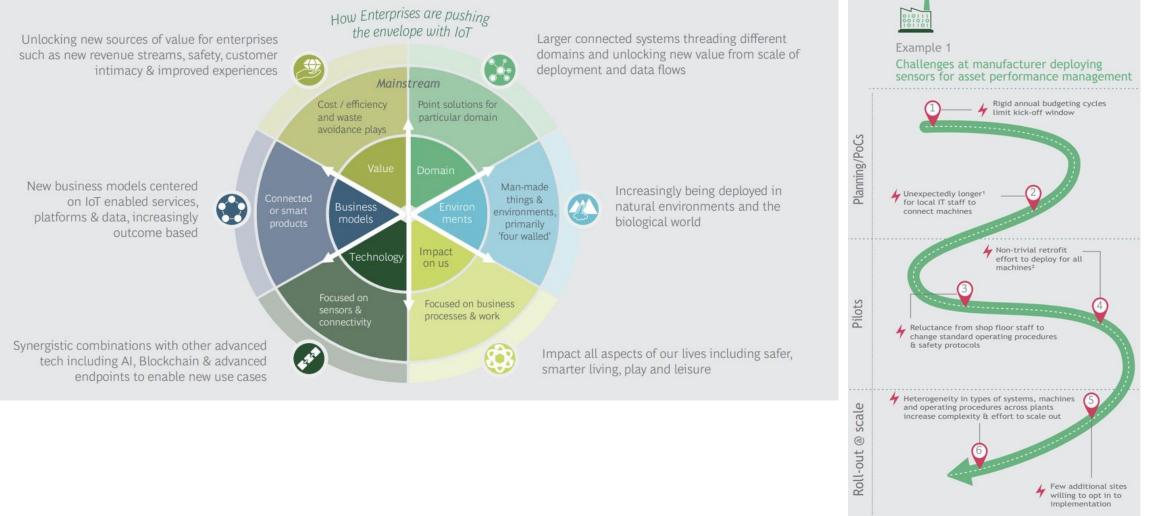
Internet of Things – IoT is in Manufacturing in 2030 : \$ 2.3 trillion (McKinsey - The Internet of Things: Catching up to an accelerating opportunity – November 2021)

- **Tailwinds** : impact potential, internet connectivity, technology and interoperability
- Headwinds : costs, data sharing and cyber security

Use cases	2020 value estimate	2025 range estimate	5-year CAGR	2030 range estimate	5-year CAGR
Manufacturing					
Operations management: Manufacturing	130	220-700	<b>●</b> 11−40	460-1,290	●13−15
Predictive maintenance: Manufacturing	40	70–160	●11−31	260-460	•23-30
Human productivity: Activity monitoring	10	20-70	●14−45	70–170	●19-29
Inventory optimization: Manufacturing	15	30-60	●16-32	50-140	•9–19
Human productivity: Augmented reality	15	40-50	•20-30	90-110	●16−19



## Internet of Things – opportunities & roadmap



Boston Consulting Group / Microsoft - Beyond predictive maintenance. The 'art of the possible' with IoT – April 2019

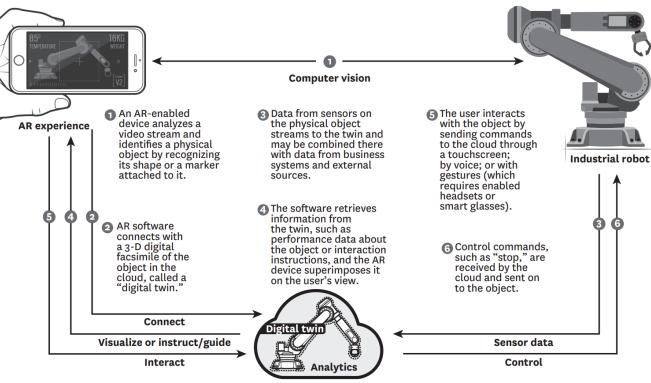
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# Augmented reality



https://www.ptc.com/-/media/Files/PDFs/Augmented-Reality/use-case-guide-for-ar.pdf

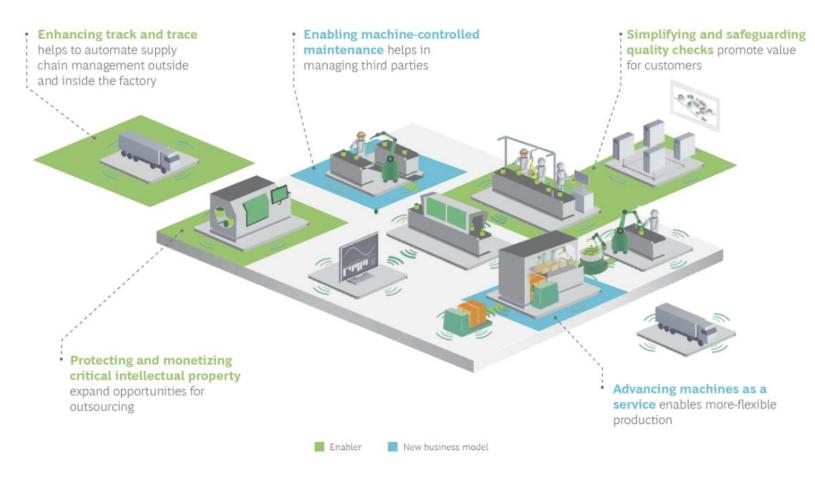


IDC forecasts that worldwide commercial spending on **augmented reality software and services** will grow from \$3.9 billion in 2022 to \$12.1 billion by 2026 (IDC – September 2022)

Porter, M. E., & Heppelmann, J. E. (2017). Why every organization needs an augmented reality strategy. *HBR'S 10 MUST*, *85*.



## **Blockchain**



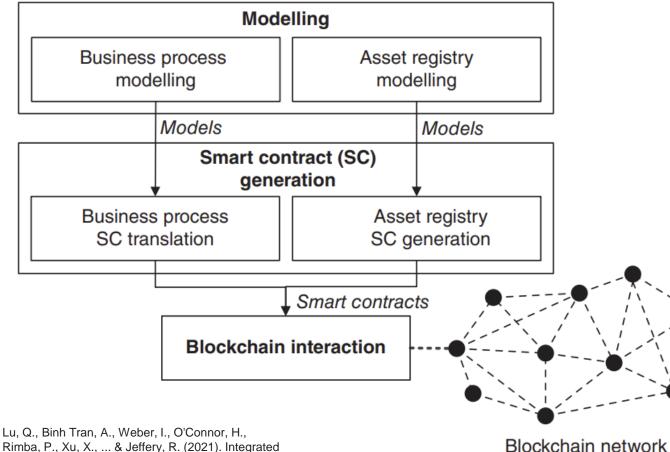
#### Blockchain

- Contract Management (& Leasing Equipment) facilitation of transactions (smart contracts)
- Supply Chain Management improved transparency & traceability

https://www.bcg.com/publications/2019/blockchain-factory-future



# **Blockchain & smart contracts**



Lu, Q., Binh Tran, A., Weber, I., O'Connor, H., Rimba, P., Xu, X., ... & Jeffery, R. (2021). Integrated model-driven engineering of blockchain applications for business processes and asset management. *Software: Practice and Experience*, *51*(5), 1059-1079.

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SMART TERM 1 ESCROW

The below Bitcoin address will receive Smart Term 1's escrow

15LHUpr9TVDqNiXXH3aQsrqRby78uH9pWF

0 Bitcoin has been confirmed for Smart Term 1's Escrow

**Smart contract** = a computerized

transaction protocol that executes

the terms of a contract

Szabo, N. (1994). Smart contracts. Unpublished manuscript. // Szabo, N. (1997). The idea of smart contracts. Nick Szabo's Papers and Concise Tutorials.